RTU academic master study program Business Informatics

DSP706 Business Process Management and Engineering

Abstract

Business process management and engineering requires understanding of basic principles of business process modelling, management, improvement, and reengineering. During the course students will learn to develop business process models, assign performance identifiers to process elements, assess the correspondence of business process to its goal, and to develop business process change proposals and implement changes at the level of a business process model.
The goal of the course is to prepare the student for accomplishment of the following tasks: business process modelling, business process design, business process management, and definition of information systems and services requirements based on detailed business process models.

Within course cooperation with: **RBS** DITF **IBM**

Faculty staff

Responsible instructor
Dr.sc.ing., professor Mārīte Kirikova