



RTU academic master study program Business Informatics

DSP701 Knowledge Management Systems

Abstract

In this course students will learn about the concepts of organisational learning and knowledge, essential factors of organisational learning, knowledge flow and networks and technologies supporting them. Human-computer interaction and interface design will be discussed. Students will learn to define knowledge management strategy, to design knowledge management systems, to plan the development of these systems and will be familiar with different knowledge management technologies.

Within course cooperation with:



Faculty team



Responsible instructor

Dr.sc.ing., professor [Mārīte Kirikova](#)



M.sc.comp. [Kaspars Osis](#)



M.sc.ing., researcher [Dace Apšvalka](#)